

LONDON BOROUGH OF HARROW

Meeting:	Tenants' and Leaseholders' Consultative Forum
Date:	Thursday 3 July 2003
Subject:	Matters raised by the Eastcote Lane Tenants and Residents Association (ELTRA)
Responsible Chief Officer:	Head of Housing and Environmental Health Services
Relevant Portfolio Holder:	Planning, Development and Housing Portfolio Holder
Status:	Part 1
Ward:	All
Enclosures:	None

1. Summary

- 1.1 This report provides information on matters raised by the ELTRA.

2. Recommendations

- 2.1 **That the report be noted.**

REASON: (Not applicable as this report is for noting only)

3. Consultation with Ward Councillors

- 3.1 Not applicable.

4. Policy Context (including Relevant Previous Decisions)

- 4.1 Not applicable.

5. Relevance to Corporate Priorities

- 5.1 Not applicable

6. Background Information and options considered

6.1 Estate inspections same items reappearing

Eastcote Lane had formal estate inspections on 2 August 2002 and 22 May 2003, with an interim officer inspection on 11 December 2002.

The report for May 2003 shows nine repeat items out of a total of forty-nine recorded in August 2002. Of these six relate to grounds maintenance and a meeting is being arranged with Contract Services managers to discuss the ongoing failure to comply with the specification. Three items were referred to the Highways Division but despite progress chasing by Housing Officers they have not been dealt with. They will be raised again at a senior level.

6.2 Trip hazards notified to John Francis, also by HFTRA.

This relates to work carried out recently to alleviate water pooling on a road surface next to 10 The Bungalows, Kings Road. The Repairs Manager inspected the work on two occasions while in progress. He was satisfied that the work had been specified correctly and a trip hazard should not have been created. However a further inspection of the area has been made and a problem with the completed work identified. Action has therefore been instigated to remedy the hazard as a matter of urgency.

6.3 ELTRA not being notified of works being carried out i.e. cleaning of alleyways.

This item relates to clearance of an alley way that runs behind 29-31 Stiven Crescent and 1-13 Mirren Close. The alley way is hard surfaced, gated and subject to rights of way. It has previously been cleared on at least one occasion at a cost of approximately £1000.

Extensive dumping has taken place again which can only have come from the houses that it serves. Arrangements are being made to clear it again.

ELTRA are concerned that the HRA is bearing the cost of clearance and have been assured that efforts will be made to recover the costs from either those who have dumped the rubbish and if they can not be identified from everyone household served by the alley.

6.4 Mirren Close yellow lines, Kings Road

This item relates to a consultation letter that was sent to residents of Meadfield and The Bungalows, Kings Road seeking their views on a proposal to introduce a parking permit scheme.

The item has been raised as the ELTRA Secretary did not receive a copy of the consultation letter. The Officer carrying out the consultation sent a copy to the Portfolio Holder and Ward Councillors but incorrectly assumed that the copy Councillor Currie received as a Ward Councillor would suffice by way of informing ELTRA, as he is Chairman of the Association.

Officers have been reminded that a copy of any consultation letter sent to residents of the Eastcote Lane Estate must be sent to the Secretary.

7. **Consultation**

7.1 As applicable, outlined in paragraph 6 above.

8. **Finance Observations**

8.1 None.

9. **Legal Observations**

9.1 None.

10. **Conclusion**

10.1 These matters will be followed up where appropriate as outlined in paragraph 6 above.

11. **Background Papers**

11.1 Estate Inspection Reports for August & December 2002 and May 2003

12. **Author**

12.1 David Hooper, Housing Manager, 020 8424 1747

ic/TLCF ELTRA 3.7.03